



Dementia Engagement

Healthwatch Wiltshire is continuing to focus on dementia. We want to know what people's experiences are of living with dementia or supporting someone with dementia so that we can influence commissioners and providers of dementia services.

Our next round of engagement is underway and we will be focussing on people's experiences of primary care services. We have a dementia workshop taking place in Devizes on October 8th. Otherwise we are placing an emphasis on outreach visits and talking to people where they are using services as well as in their own homes.

We are carrying out one to one interviews with people living with dementia and their carer's in order to build up some case studies of personal stories. We are interested in hearing from people living with dementia who would be happy to talk to us. We can visit people at home and talk to them alone or with their carer, according to their preference. We are also now planning further engagement with people in care homes, community groups, day centres and sheltered housing schemes where people may have an interest in talking about dementia and dementia services. If you know of a group that might welcome this please do get in touch.

The Care Quality Commission (CQC) inspection of Salisbury District Hospital

The CQC is the independent regulator of health and adult social care in England. In December the CQC will be carrying out an inspection of Salisbury District Hospital. The CQC is calling on local people to share their experiences of services at the hospital. If you would like to provide any feedback on your experiences of services over the last 12 months, please contact the CQC on telephone 0300 0616161 or email: hospitalinspections@cqc.org.uk. Please ensure that the subject line of your e-mail is Salisbury District Hospital Q3 Acute Hospital Inspections.

Monitoring the quality of services

Healthwatch Wiltshire carries out regular surveillance of the quality of local services. We do this by analysing quality accounts, Trust board papers, and engaging with local people about their experiences. We also regularly liaise with inspectors of the regulatory body, the Care Quality Commission (CQC). We sit on the NHS England and also the Wiltshire Quality Surveillance Groups where we can raise any concerns we have about services. Although we do not take on individual issues we are always want to listen to people's experiences of health and social care so we can build a picture of what is going on in Wiltshire.

Healthwatch Wiltshire 2015 Annual Event

On 29th September, Healthwatch Wiltshire held its first annual event at the Corn Exchange, Devizes. The event was well attended by over 80 delegates. The day consisted of interesting presentations as well as guest speakers and the opportunity for delegates to participate in table discussions to help Healthwatch Wiltshire form future priorities. A post event report will be available shortly, please contact us if you would like a copy.

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